

Document Code	
QP-R02-LGM	IED-PES-24

Rev. No.	Eff. Date	Page
00	10.01.17	1 of 10

PROCEDURE TITLE   SEAL OF GOOD LOCAL GOVERNANCE (SGLG) ASSESSMENT	
SCOPE	This process starts from the receipt of Directive from DILG Central Office for submission of the Duly Accomplished Regional Assessment Forms and Calibrated SGLG Regional Results to BLGS.
PURPOSE	To define the standard procedures in the objective assessment and validation of LGUs on the Seal of Good Local Governance (SGLG) in order to generate a more credible, reliable and correct SGLG Results

#### PROCESS DESCRIPTION

INPUT		PROCESS	OUTPU	OUTPUT	
DILG Central Office (BLGS)	Memorandum re: SGLG Implementation	SGLG Assessment and Validation of LGUs (except Barangays) in the Region	Submission of Assessment, Validation Reports Documents and Reports by the Regional Assessment Team (RAT)	DILG Central Office (BLGS)	

DESCRIPTIVE STATEMENT: The process commence from the receipt of the Memorandum from the DILG CO (BLGS) up to the submission of calibrated SGLG Regional Results to DILG CO (BLGS). All phases of the SGLG Implementation Process will be undertaken as stipulated in the Memorandum. This spells out the processes involved in the SGLG Assessment, Validation and Certification utilizing the prescribed SGLG Data Capture Forms with MOVs through cross-posting scheme of the Regional Assessment Team (RAT). Regional and Provincial Calibration shall be conducted and all required documents /reports shall be submitted to BLGS

Step No.	Responsible Personnel	Process/ Activity	Details	References
1	Regional Records Officer	Receive and record Memorandum from Central Office	Receive Memo from Central Office re SGLG Implementation Guidelines	Memorandum from Central Office
			NOTE: Please refer to the Regional Records Management procedure.	Log Book/Sheet
			Route to concerned     Division	Routing Slip
2	Division Records Officer	Receive and record Memorandum from Central Office	Receive and record in LGMED Log Book	Memorandum from Central Office
		9	NOTE: Please refer to the Regional Records Management procedure.	Log Book/Sheet
	F	Provide the copy of the document to the Division Chief	Routing Slip	



Document Code	
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Page
00	10.01.17	2 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
3	LGMED Chief	Receive the Memo	Receive the document and assign to the Regional Focal Person	DILG Memo     Routing Slip
4	Regional Focal Person	Receive and prepare Memorandum to DILG Field Offices	Receive and record in LGMED Log Book      Prepare Memorandum to DILG Field Offices. Secure initial of the Division Chief and approval of the Regional Director (RD)      NOTE: Specify budgetary support ,timeline of activities and Regional Assessment Team (RAT) composition	Memorandum to DILG Field Offices     Routing Slip
5	Regional Records Officer	Disseminate Regional Memorandum on SGLG to Provinces Independent Component City (ICCs)	Disseminate Regional     Memorandum on SGLG     Provincial/ICC Offices in     accordance with the     Regional Records     Management Procedure  NOTE: For Provincial Offices,     proceed to next table     mark as I. Provincial/ICC     Office Procedures";  For Regional Office,     proceed to table II Regional     Office Procedures".	Regional Memorandum     Log Book/Sheet     Routing Slip
6	RD, ARD, PDs, Regional and Provincial Focal Persons	Calibrate Regional and Provincial Findings	Calibrate the regional and provincial findings of the validation process      Record in the SGLG Monitoring Log Sheet	SGLG Forms 1-4     Extracted     Regional and     Provincial SGLG     Data      Regional and     Provincial



Document Code	
QP-R02-LGMED-PES-2	4

Rev. No.	Eff. Date	Page
00	10.01.17	3 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
				Calibration Report  • SGLG Monitoring Log Sheet
7	Regional Focal Person	Submit Calibrated Results to DILG Central Office (BLGS)	Submission of calibrated SGLG Regional Results DILG Central Office (BLGS);      Record in the SGLG Monitoring Log Sheet	SGLG Forms 1-4     Extracted     Regional SGLG     Data     Regional     Calibration     Report      SGLG     Monitoring Log     Sheet
8	Regional Focal Person	Retention of Documented Information	Retain documented information and record in the SGLG Monitoring Log Sheet	SGLG     Monitoring and     Summary Log     Sheet      Master List of     Retained     Documented     Information

I. PROVINCIAL/ICC OFFICE PROCEDURES

Step No.	Responsible Personnel	Process/ Activity	Details	References
5.1	Provincial/ ICC Records Officer	Receive and record Memorandum.	Receive and record Regional Memorandum.	Regional Memorandum      PO/ICC Incoming Logbook      Routing Slip



Document Code	
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Page
00	10.01.17	4 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
5.2	Provincial Director	Receive the Regional Memorandum	Receive the document and assign to Provincial Focal Person	Regional     Memorandum     Routing Slip
5.3	Provincial Focal Person	Prepare Provincial Memorandum	Prepare the Provincial Memorandum and attaching the Regional Memorandum.  Secure initial of the Cluster Officer and approval of the Provincial Director  Forward to Provincial Records Officer for Dissemination to Cluster Offices	Provincial     Memorandum     with attachment     Routing Slip     Log Book
5.4	Provincial Records Officer	Disseminate Provincial Memorandum to Cluster Offices	Disseminate Provincial Memorandum to the Cluster Offices in accordance with the Records Management Procedure	Provincial     Memorandum     with attachment     Routing Slip     Log Book
5.5	Cluster Officers	Receive, record and disseminate Memorandum to DILG Field Offices	Cluster Heads receives, records and prepares Memorandum to cluster members	Memorandum with attachemnts
5.6	Provincial Focal Person	Conducts SGLG Provincial Roll-out	<ul> <li>Prepares administrative requirements for the conduct of the activity</li> <li>PD/Cluster Officers/C/MLGOOs and CSO Representatives to attend the Provincial Roll - Out</li> <li>Convene the identified participants and conducts a provincial roll-out;</li> </ul>	Provincial Memorandum     Provincial Order     Attendance Sheet



Document Code	ı
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Page
00	10.01.17	5 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
			<ul> <li>Prepare the After Activity Report</li> <li>Note: Provinces may seek the assistance of Regional Focal Person during roll-out</li> </ul>	
5.7	C/MLGOOs	Conducts Preparatory Activities	C/MLGOOs to inform LCE on SGLG schedule of assessment  Conducts orientation to LGPMS Team and other LGU key personnel on SGLG criteria and schedule of assessment.	Letter / Indorsement     Memorandum     Attendance Sheet
5.8	C/MLG00/ LGU-LGPMS Focal Person	Conducts SGLG Data Gathering and Encoding to LGPMS Website	<ul> <li>Conduct SGLG Data         Gathering using SGLG Form 2 (DCF and Certification).         Ensure the objectivity and partiality of the process;     </li> <li>Assist the LGU LGPMS Focal persons in the conduct of data gathering and encoding to LGPMS website</li> </ul>	• SGLG Form 1 (LGPMS LGU Profile Form)  • SGLG Form 2 (DCFs and Certifications)  • LGPMS Website
5.9	Regional Assessment Team (RAT)	Data Validation and Certification	Coordinate with the MLGOOs on the schedules on the conduct of the assessment and validation Validate all data gathered by the MLGOOs through interview and document review in a cross posting scheme Communicate results of assessment and validation to assessed LGU  Conduct Post Table Assessment and Finalization of the findings between and among the RAT members	SGLG Form 2     (DCFs and     Certification)      SGLG     Monitoring Log     Sheet



Document Code	ı
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Page
00	10.01.17	6 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
			Submit accomplished Data Capture Forms and other pertinent documents to the Provincial SGLG Focal Person     Record in the SGLG Monitoring Log Sheet	
5.10	Regional Assessment Team (RAT)	Documentation of SGLG Assessment and Validation of LGUs	Documentation of SGLG     Process and other SGLG     requirements as a Means     of Verification (MOV)	• SGLG Form 2 (DCFs and Certifications) • SGLG Form 3
		Submission of SGLG Documentation	Submission of SGLG     Documentation Template     to Provincial Focal Person	(Change Request Form with attachments, if any)  • SGLG Form 4 (Documentation Template)
5.11	Provincial Focal Person	Check, upload and encode submitted SGLG Validated Documents	<ul> <li>Check the correctness and completeness of submitted SGLG Validated Documents;</li> <li>Uploading of validated SGLG Forms to BLGS google drive;</li> </ul>	SGLG Form 1-4     LGPMS Website     BLGS Google     Drive
			Encoding of SGLG data to LGPMS website     Record in the SGLG Monitoring Log Sheet	SGLG     Monitoring Log     Sheet
5.12	Provincial Focal Person	Extract SGLG Data	Extract SGLG Data for calibration purposes	• Extracted Provincial SGLG Database
5.13	PDs, RAT and Provincial Focal Persons	Calibrate the SGLG Results	Calibrate the findings of validated SGLG results     Record in the SGLG Monitoring Log Sheet	• SGLG Forms 1-4 • Extracted Provincial SGLG Database



Document Code	1
QP-R02-LGMED-PES-2	4

Rev. No.	Fff. Date	Page
00	10.01.17	7 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	References
				SGLG     Monitoring Log     Sheet
5.14	Provincial Focal Person	Submission of Provincial Calibrated Results	Calibrated SGLG Provincial Results submitted to Regional Office for Regional Calibration;      Record in the SGLG Monitoring Log Sheet	SGLG Forms 1-4     Extracted     Provincial SGLG     Database     Provincial     Calibration     Report      SGLG     Monitoring Log     Sheet

### II. FOR REGIONAL OFFICE PROCEDURE

Step No.	Responsible Personnel	Process/ Activity	Details	• References
5.a	Regional Focal Person	Conduct SGLG roll- out (for regional level)	Convene the PDs (RAT for Provinces and Cities) and conduct orientation/roll- out on SGLG	Regional Memorandum     Regional Order      Attendance Sheet
5.b	PDs/ICC Director/ Regional and Provincial Focal Persons	Set-up Preparatory Activities	PDs/CD to Inform the LCEs on SGLG schedule of assessment      Conducts orientation to LGPMS Team and members of the RAT for Provinces and Cities re SGLG criteria and schedule of assessment.	Letter / Indorsement     Memorandum     Attendance Sheet



Document Code	
QP-R02-LGMED-PES-2	4

Rev. No.	Eff. Date	Participal Control
00	10.01.17	B of 10

Step No.	Responsible Personnel	Process/ Activity	Details	• References
5.c	Provincial Director/CLG OOs Officer and LGU LGPMS Focal Person	Conduct SGLG Data Gathering	<ul> <li>Conduct SGLG Data         Gathering using SGLG Form         2 (DCF and Certification)         and ensure the objectivity         and partiality of the         process;</li> <li>Assist LGU LGPMS Data         Encoders in the conduct of         data gathering and         encoding to the LGPMS         website</li> </ul>	<ul> <li>SGLG Form 1 (LGPMS LGU Profile Form)</li> <li>SGLG Form 2 (DCFs and Certifications)</li> <li>LGPMS Website</li> </ul>
5.d	Regional Assessment team (RAT)	Data Validation and Certification	Coordinate with the PDs/CLGOOs regarding schedules on the conduct of the assessment and validation Validate all data gathered by the PDs/CLGOOs through interview and document review Communicate results of assessment and validation to assessed LGU  Conduct Post Table Assessment and Finalization of the findings between and among the RAT members  Submit accomplished Data Capture Forms and other pertinent documents to the Regional SGLG Focal Person  Record in the SGLG Monitoring Log Sheet	SGLG Form 2     (DCFs and     Certifications)      SGLG     Monitoring Log     Sheet
5.e	Regional Assessment team (RAT)	Documentation of SGLG Assessment and Validation of LGUs	Documentation of SGLG     Process and other SGLG     requirements as a Means     of Verification (MOV)	SGLG Form 2     (DCFs and     Certifications)



Document Code	8
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Page
00	10.01.17	9 of 10

Step No.	Responsible Personnel	Process/ Activity	Details	• References
		Submission of SGLG Documentation	Submission of SGLG     Documentation Template     to Regional Focal Person	• SGLG Form 3 (Change Request Form with attachments, if any) • SGLG Form 4 (Documentation Template)
5.f	Regional Focal Person	Check the submitted SGLG Validated Documents	Check the completeness and correctness of submitted SGLG validated documents for Provinces and Cities	• SGLG Forms 1-4
5.g	LGMED Chief	Check the submitted SGLG Validated Documents	Counter-check the completeness and correctness of submitted SGLG validated documents for Provinces and Cities	• SGLG Forms 1-4
5.h	Regional Focal Person	Uploading of SGLG Validated Forms and Encoding of SGLG Data	SGLG Forms are uploaded to BLGS Google Drive;      SGLG Forms are encoded to the LGPMS Website      Record in the SGLG Monitoring Log Sheet	<ul> <li>SGLG Forms 1-4</li> <li>LGPMS Website</li> <li>BLGS Google Drive</li> <li>SGLG Monitoring Log Sheet</li> </ul>
5.i	LGMED Chief/Region al Focal Person	Check the status of encoding and uploading of SGLG documents for PCMs	Check the status of encoding and uploading of SGLG documents to the LGPMS website and BLGS google drive	SGLG Forms 1-4     LGPMS Website     BLGS Google     Drive
5.j	Regional Focal Person	Extract SGLG Data	Extract SGLG Data for calibration purposes	• Extracted Regional SGLG Database



Document Code	ı
QP-R02-LGMED-PES-24	

Rev. No.	Eff. Date	Wile Committee
00	10.01.17	10 of 10

#### **Definition of Terms:**

- LGPMS Local Governance Performance Management System
- DCF Data Capture Form
- SGLG Seal of Good Local Governance
- · RAT Regional Assessment Team
- · MOV Means of Verification
- LGU Local Government Unit (refers to Province, City, Municipality)
- LCE Local Chief Executive/Head of an LGU
- C/MLGOO DILG Field Officer assigned at the City/Municipal Level
- Cluster Officer /Leader DILG Officer who supervises the C/MLGOOs in a congressional district
- Program Manager person responsible to manage and implement specific programs
- Provincial Director Head of the DILG Provincial Office
- Regional Director Head of DILG Regional Office
- LGMED Local Government Monitoring and Evaluation Division
- BLGS Bureau of Local Government Supervision
- · DILG CO DILG Central Office

#### Legal References:

 DILG MC No. 2017-53 – 2017 Seal of Good Local Governance: Pagkilala sa Katapatan at Kahusayan ng Pamahalaaang Lokal

Prepai	ed By	Reviewed By	Approved By
(sgd.) (MAYBELLE E. ANOG LGOO V/Regional Focal Person - SGLG	(sgd.) DIGNA R. HERRERA	(sgd.) atty/odilon L. pas'araba, ceso v	(sgd.) jonathan pagi M. leusen, jr., ceso iv
Process Owner	LGMED Chief	Kegional QMR	Regional Director



Document Code	
QO-R02-LGMED-PE	S-24

Rev. No.	Eff. Date	Page
00	10.01.17	1 of 4

OFFICE	DILG REGIONAL OFFICE 02
QUALITY PROCEDURE TITLE	SGLG – LGU ASSESSMENT & VALIDATION

		KPI		Frequency		Applicable Documents (e.g. Tracker, Monitoring Log Sheet, Summary Log Sheet, Report, Memo, etc.)	
Function	Objective	Target	Key Performance Indicator (Formula, if applicable)	of Monitoring Results	Responsible for Monitoring		
Assess and Validate Local Governme at Units based on the indicators provided	Timely conduct of the SGLG Regional/Provincial and LGU Level Orientations:  Regional: 5 working days after the attendance to National Orientation  Provincial: 10 working days after the attendance to the Regional Orientation	90% of the total SGLG Provincial/LGU Orientations conducted on time  ≤ 5 working days (Regional) ≤ 10 working days (Provincial) ≤ 3 working days (Provincial)	Total No. of Provincial Orientations Conducted on time	Annual	SGLG Focal Person	- Summary Log Sheet - After Activity Report Form	

Document Code	
QO-R02-LGMED-PES-2	4

Rev. No.	Eff. Date	Page
00	10.01.17	2 of 4

		KPI		Frequency	Responsible for Monitoring	Applicable Documents (e.g.
Function	Objective	Target	Key Performance Indicator (Formula, if applicable)	of Monitoring Results		Tracker, Monitoring Log Sheet, Summary Log Sheet Report, Memo, etc.)
	- LGU Level : 3 working days after the attendance to the Regional Orientation		Date Conducted – Provincial Orientation  Date Conducted – LGU Level Orientation			
	Timely conduct of the SGLG Onsite Assessment and Validation	90% of the LGUs assessed and validated on time	Total No. of LGU Assessed and Validated on time	Annual	SGLG Focal Person	- Summary Log Sheet - After Activity Report Form
	Completeness of the assessment data and information	90% of the LGUs completed the SGLG data entry in the	Total No. of LGUs completed documents uploading and entry on time	Annual	SGLG Focal     Person	- Data Capture Forms



Document Code	HINE HER
QO-R02-LGN	NED-PES-24

Rev. No.	Eff. Date	Page
00	10.01.17	3 of 4

		KPI	The state of the s	Frequency		Applicable Documents (e.g.
Function	Objective	Target	Key Performance Indicator (Formula, if applicable)	of Monitoring Results	Responsible for Monitoring	Tracker, Monitoring Log Sheet, Summary Log Sheet, Report, Memo, etc.)
	(uploaded and data entry)	LGPMS Website and uploaded the accomplished DCFs in the google drive	98		Regional     Assessment     Team	
	Timely submission of the required SGLG documents to BLGS	90% of the LGUs submitted the accomplished and correct SGLG documents on time	Total No. of LGUs with completed SGLG documents submitted on time	Annual	SGLG Focal Person	- Data Capture Forms - Status of Regional Compliance provided by Central Level



Document Code	
QO-R02-LGN	AED-PES-24

Rev. No.	Eff. Date	Page
00	10.01.17	4 of 4

Prepared B	у при	Reviewed By	Approved By
MAYBELLE E. ANOG LGOO V/Regional Focal Person - SGLG	DIGNAR. HERRERA	ATTY. ODILON L. PASARABA, CESO V	JONATHAN PAUCM. LEUSEN, JR., CESO IV
Process Owner	LGMED Chief	Regional QMR	Regional Director



Document	Code	
QME-R	02-LGMED	-PES-24
Rev No.	Eff Date	Page
00	10.01.17	1 of 2

REG	ION	DILG REGIONAL	DILG REGIONAL OFFICE 02													
PRO	CEDURE TITLE	SGLG ASSESSME	OF LOCA	L GOVERI	NMENT	UNITS								National Section		
OBJECTIVE 1. 90% of the total SGLG 2. 90% of the LGUs asses 3. 90% of the LGUs comp 4. 90% of the LGUs subm		GUs assessed and vali GUs completed the SG	dated on SLG data	time entry in t	he LGPN	1S Web	site and upload	ded the	accompl	ished DCF	s in the g	oogle dri	ve .			
UR	RENT PERIOD															
		INDICATORS			Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	<ol> <li>Objective:</li> </ol>	90% of the total SG	LG Provincial/LGU C	rientatio	ns Condu	cted on	time						8			
A	Conducted on 1	of Provincial /LGU Orientation						5 Provincial Orientations/ 98 LGU Orientations								
В	Total number o	f Provincial Orientations/LGUs						5 Provincial Orientations/ 98 LGU Orientations								
С	Formula: A X 1	100	Target Result: 90%					5/5, 98/98 = 100%								
D	Gap Analysis: Ir your analysis w	n case the objective is not met, put										1				
	<ol><li>Objective:</li></ol>	90% of the LGUs as	sessed and validated	on time										THE RELEASE		711
Α	Total number o	f LGU assessed and	validated on time					50	48							98
В	Total Number of	of LGUs						50	48					1.00		98
С	Formula: A X 1 B	100	Target Result: 90%													98/98 =100 %
D	Gap Analysis: Ir your analysis w	n case the objective thy it is not met	is not met, put											1		1.00

Note: For unmet targets, the QMS Secretariat will issue Corrective/Preventive Action Report (CPAR) duly signed by the DILG RO QMR.



Document	Code	
QME-R	2-LGMED	PES-24
Rev. No.	£ff Date	Page 1
00	10.01.17	2 of 2

	INDICATORS		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
	3. Objective: 90% of the LO	GUs completed the SGLG	data entry	in the LG	PMS Wel	osite and	uploaded	the acco	omplished	DCFs in t	he google	drive		y======	
A	Total number of LGUs completed the SGLG data entry in the LGPMS Website and uploaded the accomplished DCFs in the google drive on time								98						
В	Total number of LGUs								98						
С	Formula: A X 100	Target Result: 90%				Į.			98/98 =100%						
D	Gap Analysis: In case the objection of the communication of the communic						,								
		GUs submitted the accomp	olished an	d correct	SGLG doo	uments	on time								
A	Total number of LGUs submitted the accomplished and correct SGLG documents on time								98						
В	Total number of LGUs								98						
С	Formula: A X 100 B	Target Result: 90%							98/98 =100%						
D	Gap Analysis: In case the obj- your analysis why it is not me	1000													•

Prepared E	Ву	Reviewed By	Approved By
MAYBEILLE E. ANOG LGOO V/Regional Focal Person - SOLG	DIGNA R. HERRERA	ATTY. ODILON L. PASARABA, CESO V	JONATHAN PAUL M. LEUSEN, JR., CESO IV
Process Owner	LGMED Chief	Regional QMR	Regional Director



# DILG-REGIONAL OFFICE 02 SGLG – LGU ASSESSMENT & VALIDATION

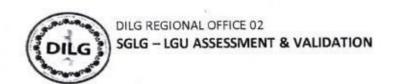
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FM-QP-R02_LGMED-PES-24-01								
Eff. Date	Page							
10.01.17	1 of 2							
	LGMED-PES-24-0							

QUALITY OBJECTIVE: 90% of LGUs Assessed and Validated on Time

FREQUENCY OF MONITORING: Annual

**CURRENT PERIOD:** 

	Partic	ulars	Objective 2 Result					
No.	Name and date of	f LGU Assessment	Met Put 1 if LGU was assessed within the set deadline by BLGS	UNMet Put 0 if LGU not assessed within the the set deadline by BLGS	Reason Why Unmet			
1	Batanes	05/30/2017	1					
2	Basco	5/19/2017	1					
3	Itbayat	5/16/2017	1					
4	Ivana	5/31/2017	1					
5	Mahatao	01/06/2017	1					
6	Sabtang	5/18/2017	1					
7	Uyugan	02/06/2017	1					
8	Cagayan	09/06/2017	1					
9	Abulug	06/06/2017	1					
10	Alcala	5/31/2017	1					
11	Allacapan	02/06/2017	1					
12	Amulung	05/06/2017	1					
13	Aparri	01/06/2017	1					
14	Baggao	02/06/2017	1					
15	Ballesteros	5/31/2017	1					
16	Buguey	5/30/2017	1					
17	Calayan	09/06/2017	1					
18	Camalaniugan	5/29/2017	1					
19	Claveria	5/25/ 2017	1					
20	Enrile	06/06/2017	1					
21	Gattaran	05/06/2017	1					
22	Gonzaga	5/25/2017	1					
23	Iguig	02/06/2017	1					
24	Lallo	5/29/2017	1					
25	Lasam	05/06/2017	1					
26		5/30/2017	1					
27	Peñablanca	5/30/2017	1					
28	Piat	5/25/2017	1					
29	Rizal	07/06/2017	1					
30	Sanchez-Mira	5/26/2017	1					
31	Solana	5/24/2017	1					
32	Sta. Ana	5/26/2017	1					
33	Santa Praxedes	5/24/2017	1		12			
34	Sta. Teresita	5/24/2017	1					
35	Sto. Niño	5/29/2017	1	// //				
36	Tuao	5/26/2017	1					
37	Tuguegarao City	06/16/2017	1	ROLLED CO				



PM-QP-R02_LGMED-PES-24-01								
Rev. No.	Eff. Date	Page						
00	10.01.17	1 of 1						

QUALITY OBJECTIVE: 90% timely conduct of the of the SGLG Regional/Provincial/LGU Level Orientations

FREQUENCY OF MONITORING: Annual

**CURRENT PERIOD:** 

No.		Particula	Objective Results 1					
	Name of Orientation (A)	Date of Orientations Conducted			Date of Attendance to the National/	Met Put 1 if no. of days is ≤ to the the number of working days for the required	UNMet Put 0 if no. of days is > to the the number of working days for the	Reason Why Unmet
	(A)	Regional	Provincial	LGU Level	RegionalOut	number of working days for each type of orientation	required number of working days for each type of orientation	
1	2017 SGLG Regional Orientation	May 2, 2017			April 25-27	1		
2	2017 SGLG Provincial/LGU Orientation							
100	Batanes		May-12	May-12		1		
	Cagayan		May-12	May-12		1		
	Isabela		May-10	May-10		1		
	Nueva Vizcaya		May-10	May-10		1		
	Quirino		May-12	May-12		1		
TOTA	AL					6		
RESU	ILTS					100%		

Note: Regional: 5 working days after the attendance to National orientation

Provincial: 10 working days after the attendance to Regional orientation LGU Level: 3 working days after the attendance to Provincial orientation

Prepared By  MAYBELLE E. ANOG	DIGNA R. HERRERA	ATTY. OD LON L. PASARABA, CESO V	JONATHAN PAUL MILEUSEN, JR. CESO IV
PROCESS OWNER	CHIEF, LGMED	REGIONAL QMR	REGIONAL DIRECTOR
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